



WCGS™

world communication
services, ltd.



INNOVATIVE MANAGED SERVICES FOR SERVICE PROVIDERS IN THE VoIP AND PREPAID INDUSTRIES

WCGS is a Managed-Services-Provider that delivers switch rental co-location services and technical expertise to service providers in the VoIP and prepaid industries. Founded in 2001, WCGS operates switching locations in Manhattan and Long Island, NY, providing switch rentals on NACT's Prepaid and Softswitch Platforms.

HOSTED VoIP SERVICES

WCGS' VoIP PLUS is a full featured suite of VoIP applications that enable Wholesalers to offer VoIP services to their customers, without requiring plant or infrastructure investments. WCGS' hosted VoIP-switching services provide PC-PC; PC-Phone; and Phone-Phone capabilities, with Class-4 and Class-5 features that include:

- E-911
- Voice mail with email notification
- Three way and conference calling
- Caller ID, call transfer, call return
- 800 and DiD calling for multiple inbound and outbound calls
- Support for Sip-compliant ATA devices; Wifi; GSM; and softphones
- Real Time Call rating; free in-network calling; and out-of-network calling to PSTN terminations
- Least Cost Routing; IP Transcoding; Session Border Controlling
- Security features such as call screening and ANI blocking
- Simple provisioning
- Detailed reporting and billing systems
- Comprehensive training, and 24-x -7 technical support

HOSTED CARRIER SWITCHING SERVICES

WCGS provides a fully scalable hosted VoIP Switching solution for Carriers who either don't want to invest in their own network infrastructure, or who need overflow capacity. This innovative, hosted, Carrier-to-Carrier switching solution provides:

- Full automated Least Cost Routing
- Automated Carrier shutdown of prepaid or postpaid carrier accounts
- Automated Carrier Billing
- Automated Carrier reconciliation and P&L, plus quality metric reporting
- 24x7 NOC support, providing full business and operational support to your company

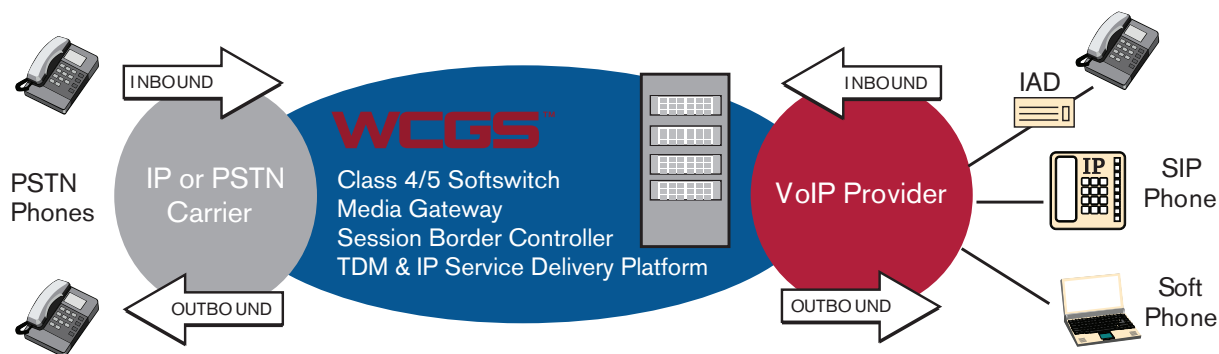
HOSTED PREPAID SERVICES

WCGS's success is based on more than 20 years of experience running businesses in the telecom industry. The company's founders have run prepaid businesses that have exceeded \$200 million in annual revenue.

WCGS provides 100% turnkey, hosted services that minimize a Prepaid Service Provider's (PSP's) time-to-market, and reduce capital and operational costs by eliminating the need for PSPs to build out a network, or staff their own operations.

**WCGS handles more than 250 million minutes of traffic each month
at its state-of-the art network operations facility in New York City**

WCGS MULTI SERVICE TDM/IP NETWORK



In addition to facilitating a PSP's network, WCGS also provides business management software tools and consulting services that embody all of the company's prepaid domain expertise – from service provisioning, billing, and least cost routing, to customer care and real time profitability management. These offerings provide WCGS' customers with a turnkey approach to becoming a Prepaid Virtual Operator (PVO).

WCGS also provides its customers with the versatility to offer pre- and post-paid calling services from one service management interface. These applications are available in 30 languages, enabling WCGS' customers to offer service to more than 95% of the world's population.

STATE-OF-THE-ART NETWORK FACILITIES

WCGS' network facility is located at 111 Eighth Avenue, New York City. This world class switch room (with full climate control and backup systems) ensures the highest quality zero mile access to every major carrier. With multiple TDM Application Switches and a pure IP-based service delivery infrastructure, WCGS has the capacity to terminate in excess of 500 million minutes per month. No job is too small, or too large to handle.

IP-ENABLED CORE NETWORK

Next generation networks are changing the game for telecom carriers and service providers – and WCGS's IP-enabled, converged core network is leading that transformation with the industry's most flexible, and complete service delivery architecture.

TRAFFIC ANALYSIS CAPABILITIES

WCGS provides smart RTP monitoring capabilities that acquire all of the data needed to analyze voice connection quality, through packet flow analysis and deep packet inspection. This technology aggregates data from up to 400 parameters for each segment of an individual call, and provides the troubleshooting capabilities needed to solve problems, and ensure service level agreements.

WEB-ENABLED SERVICE MANAGEMENT

All service management features are available through a sophisticated portal, where SPs can provision accounts, manage all aspects of pre-paid services, manage trouble tickets, and run extensive business reports that are needed to make prudent business decisions in a timely manner.

CARRIER NEUTRALITY

WCGS' customers can connect to any carrier of their choice and have complete control over their switching infrastructure. This "carrier-neutral" approach allows service providers to select and manage their own carrier relationships, taking the guess work out of call origination and terminations, while also helping to control costs and profitability.

AN EXPERIENCED PARTNER

Since our founding in 2001, WCGS has created a following with its carrier neutral, hosted prepaid services approach. Led by some of the industry's most accomplished technology and management leaders, WCGS has paved the way for service providers to build large, successful businesses, by leveraging WCGS's technical and business expertise. We continue to build on our success with substantial, ongoing investment in new services, features and functionality to meet the needs of our continuously-expanding customer base of service providers around the world.

TO LEARN MORE ABOUT WCGS, PLEASE VISIT US AT WWW.WCGLTD.COM

